

FAQs from ASTA RCE Webinar 9.24

Question: When will pre-FAMs be released?

Answer: Pre-FAMs will be released to VIPs on the 26th, they will then open to GA attendees on the 3rd.

Question: Can we add a guest to our booking later?

Answer: Yes, you will be able to edit the form to add your guest down the road. Please try to add them by October 25th. If you need additional assistance to add your guest, please reach out to meetings@asta.org.

Question: When will we know the tour offered by our River Cruise on March 16th?

Answer: Each river cruise line is managing the booking and communication of their tour for those staying on the ship during the expo. They will be offered the morning of the 16th and will be communicated to you in advance of the expo by the line.

Question: Will ASTA be marking options as sold out on the website?

Answer: Yes, we will be actively monitoring our inventory and will mark ships as sold out on our website.

Question: Can we book the Hilton Vienna Waterfront before the expo begins and how will we do so?

Answer: Yes, the hotel link will go live with our launch dates. It will be available in the attendee service center. We will have limited rooms available for pre-night stays on the 10th and 11th. If you choose to stay here for the expo, transportation to the piers will be provided. However, the hotel is walking distance to the piers as well.

Question: Can non-TAs attend the expo and post fam?

Answer from our website FAQs: Yes, but there are some important things to know. Non-industry guests are welcome to stay with you onboard the ship you select for your Expo accommodations and join you for a post-Expo sailing. However, non-industry guests are not able to access or attend any of the Expo activities and will not have an event badge. This includes the Welcome and Closing receptions, General Session, ship inspections, education sessions, supplier trade show, after-parties, and lunch and dinner meals onboard ships. Non-industry guests are able to enjoy breakfast on your ship during the Expo as well as all meals onboard a post-Expo sailing.

Question: Where do we find the attendee service center?

Answer: The Attendee Service Center (ASC) is the last tab on our River Cruise Expo webpage. Please see the link [here](#). You'll need to be logged in to make your selections and to edit any information in the future.