



You can cancel your vacation at any time by writing (letter or email) to us at our offices. Cancellation will be effective when received by us. Since we incur costs in cancelling your travel arrangements, you will have to pay cancellation charges as set out below. Where a percentage is shown, this is a percentage of the total cost of your vacation.

All River Cruises

- More than 101 days before embarkation - Loss of deposit.
- Within 100 - 61 and days before embarkation - 50% of booking cost will be lost
- Within 60 and 31 days before embarkation - 70% of booking cost will be lost
- Within 30 and 16 days before embarkation - 90% of booking cost will be lost
- Within 15 days before embarkation - 100% of booking cost will be lost

Airlines and hotels, and other suppliers of travel services have their own changes and cancellation penalties. For example, change or cancellation of flights and other transport costs can result in 100% cancellation charges irrespective of the date of cancellation. A single person supplement will be payable if a cabin or hotel room is occupied by only one person except where 100% cancellation charges have been paid by the person cancelling. Your decision not to take all or part of the trip due to 'Government' or 'Official' warnings or advisories, fear of travel, or any other reason will be deemed a cancellation. If a flight or other delay for any reason prevents you from using the trip on the trip start date and time, you will be considered a no-show, and we cannot provide a full or partial refund or credit toward a future trip.